

ZOOMBOMBING: What to do if you find yourself hosting a meeting with malicious intruders

“Zoom-bombing” incidents are intended to be disruptive; since they typically involve offensive language and/or images, they may also be quite distressing. Establishing a protocol for how to respond in the moment and in subsequent meetings will help your students/colleagues/participants feel supported and give them a sense of agency. Ultimately, the goals are to stop the behavior when it happens, follow up with participants to check in and remedy negative effects; and prevent such a situation from recurring.

Following the bombing incident (i.e., if/when the group reconvenes)

- x Host acknowledges the incident and the harm it caused.
- x Depending on the situation, the group may decide collectively how to proceed (in a class situation, the host/instructor may have to take more of a leading role.)
- x If participants are interested in support services on campus, someone in the group may volunteer to share that information as appropriate. This may be done in class or in an email follow-up. (Again, in a class situation the host/instructor may have to take the lead.)
- x Host reviews appropriate security measures to ensure the situation does not recur
 - o See [ZOOM Best Practices](#)